

CIS/IT Program Assessment Plan

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Mission Statement

Community College of Denver's CIS/IT program will strive to ensure that their students receive a high quality education that reflects the demands of the industry and is on the cutting edge of technology in order to prepare students for meaningful and productive employment.

The CIS advisory board will aid CCD in identifying industry trends to assist in pinpointing the necessary skills and abilities needed by the faculty, and the essential competencies needed in the curriculum to ensure that students are poised for success.

Vision Statement

It is the goal of the CCD CIS/IT program to have the most technically superior certificate and degree programs in the Colorado metropolitan area. The CCD advisory board foresees the need to continually upgrade the resources of the CIS/IT program by maintaining highly trained faculty, and providing students access to technologically current equipment and coursework.

Program Student Learning Outcomes

1. Define the basic hardware and software concepts associated with personal computers and conduct routine PC troubleshooting
2. Describe the different components of a basic network and how they interrelate using the OSI model
3. Create, modify, use and print word processing documents, spreadsheets, relational databases and presentations
4. Understand the challenge of managing information systems within an organization
5. Demonstrate the ability to pass practice tests on current A+ and Network+ objectives
6. Demonstrate the ability to physically and logically build networks from scratch including the configuration of all hardware devices and the NOS
7. Write a program using processes, loops, control structures and functions
8. Demonstrate how to provide customer service using interpersonal and business communication skills

Curriculum Map

Key:

I-Introduced

E-Emphasized

U-Utilized

A-Formally Assessed

PSLOs	CIS 118	CIS 267	CSC 119	CNG 116	CNG 120	CNG 124	CNG 125	CIS 135	CIS 145	CIS 155
PSLO 1	A	E		A	A	U	U			
PSLO 2	I	U		U	U	A	A			
PSLO 3	I	U	U	U	U	U	U	E	E	E
PSLO 4	I	E								
PSLO 5	I			A	A	A	A			
PSLO 6	I	U	U	U	E	E	E			
PSLO 7		U	E							
PSLO 8	I	U	U	U	E	U	E			