

Navigate360 – Student Application Holds

Introduction to Holds:

Overview:

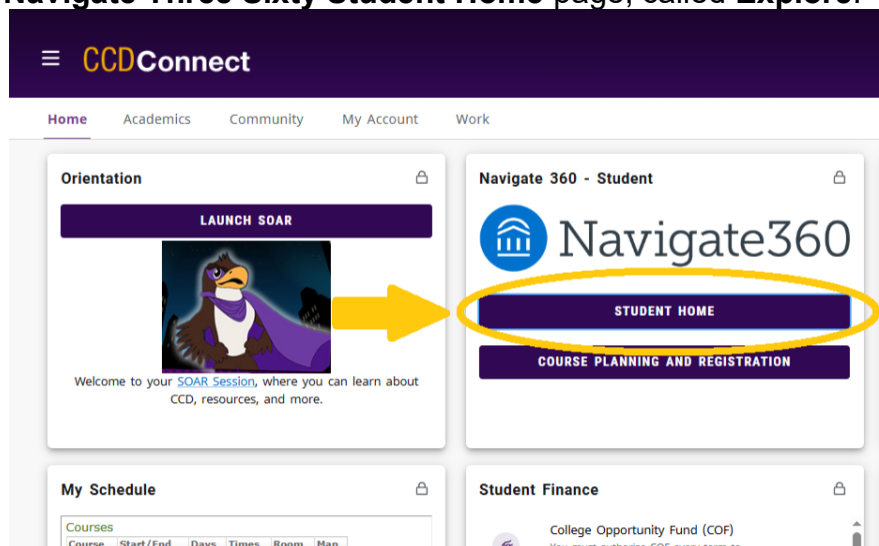
The **Holds** feature in Navigate360 allows students to quickly view and manage holds placed on their accounts. By accessing the **Hold icon**, students can easily identify the office responsible for the hold and contact them with the necessary information to resolve the issue efficiently.

Getting Started with Holds:

1. Accessing the Holds on Desktop

1.1. Access Navigate Three Sixty

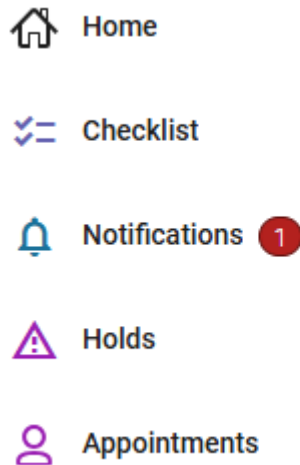
On the **C-C-D Connect dashboard**, click **Navigate Three Sixty - Student Home**. This will take you to the **Navigate Three Sixty Student Home** page, called **Explore**.



1.2. Access the Holds Section

On the left-hand side, select the **Holds** icon to open the favorites section.

Navigate360 – Student Application Holds



1.3. Browse and Review Holds

Review any holds listed on the holds page by selecting the 'view details' icon. The view details icon will list the hold, how to resolve the hold, and/or who to reach out to.



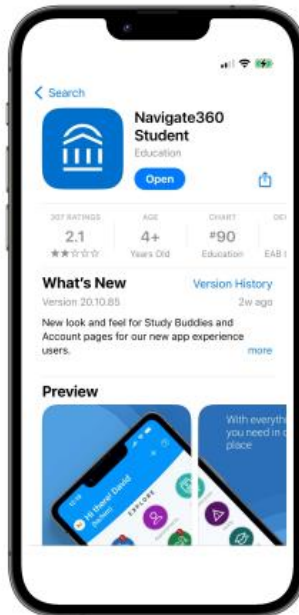
2. Accessing Holds on Mobile

2.1. Access Navigate Three Sixty Mobile Application

Download our mobile app from the app store.

Once downloaded, select the application from your mobile device.

Navigate360 – Student Application Holds



2.2. Access the Holds Section

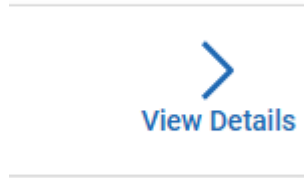
Select the **Holds** icon to open the holds section.



2.3. Browse and Review Holds

Review any holds listed on the holds page by selecting the 'view details' icon. The view details icon will list the hold, how to resolve the hold, and/or who to reach out to.

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Additional Resources:

Provide links to additional resources, such as YouTube videos and email to contact for further help.

- Tutorial Video: [CCD – Navigate360 - Resolve Holds](#)