

APPENDIX 1a

Community College of Denver Follow-up Survey of 2003-04 Graduates

1) Are you: (CIRCLE ONLY ONE RESPONSE.)

- 1 Employed full time in an area related to the certificate or degree you received at CCD.
- 2 Employed part time in an area related to the certificate or degree you received at CCD.
- 3 Employed full time in an area not related to the certificate or degree you received at CCD.
- 4 Employed part time in an area not related to the certificate or degree you received at CCD.
- 5 Currently unemployed and seeking employment? **(SKIP TO QUESTION 8.)**
- 6 Currently unemployed and not seeking employment? **(SKIP TO QUESTION 8.)**

2) Please indicate your hourly wage.

\$_____per hour

3) Have you been continuously employed with the same employer since obtaining your first job after completing your program; or if you had a job before completion of your program, have you been continuously employed with the same employer since completing?

- 1 Yes
- 2 No

4) Are you:

- 1 Employed in Colorado?
- 2 Employed out-of-state?

5) Did your program of study at CCD help you obtain or keep your job?

- 1 Yes
- 2 No

6) To better evaluate our programs, may we contact your employer regarding your training for the job?

- 1 Yes
- 2 No

7) If yes to question 6, please complete this section.

Job Title: _____
 Name of Employer: _____
 Immediate Supervisor's Name: _____
 Address of Employer: _____
 Phone Number: _____
 E-mail: _____

8) Are you continuing your college education?

- 1 Yes, I am currently attending college or university.
- 2 No, not at this time

9) Are you in the military?

- 1 Yes, full time
- 2 Yes, part time
- 3 No

10) Did completion of your program at CCD meet your immediate educational goals?

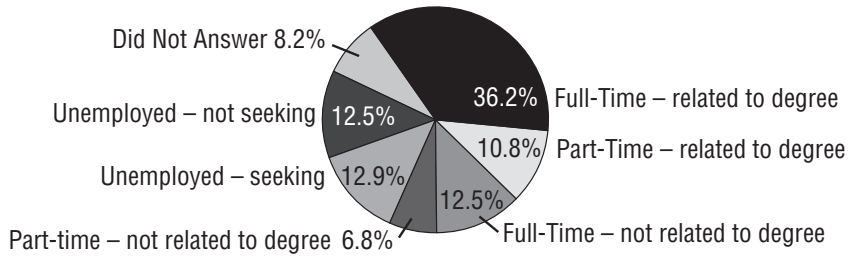
- 1 Yes
- 2 No

11) In looking back on your experiences at CCD, how satisfied are you with the education you received while attending Community College of Denver?

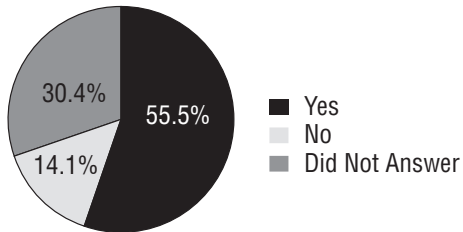
- 1 Very Satisfied
- 2 Satisfied
- 3 Neither Satisfied or Dissatisfied
- 4 Dissatisfied
- 5 Very Dissatisfied

Appendix 1b: Graduate Follow-up Survey Analysis 2003-04

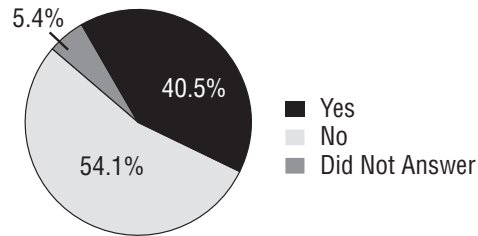
Employment related to degree



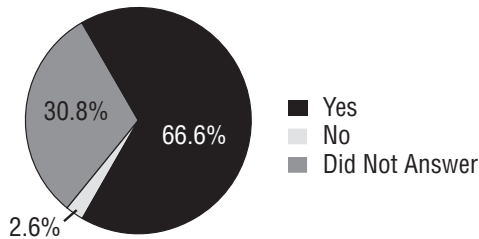
Have you been Continuous employed with same employer since completing education?



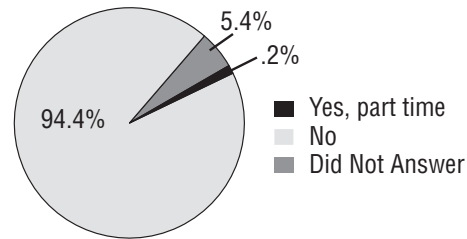
Are you continuing your education?



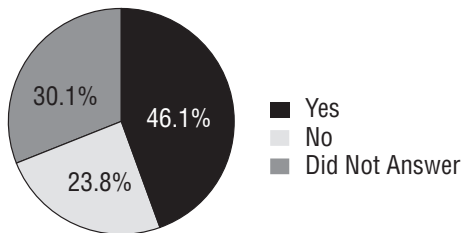
Are you employed in Colorado?



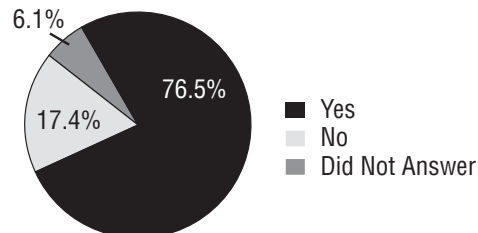
Are you in the military?



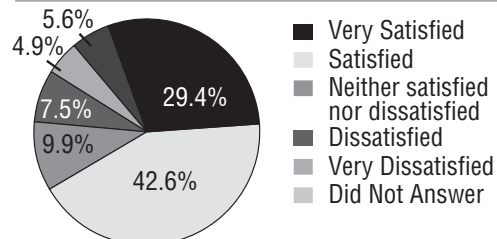
Did program at CCD help in obtaining/keeping job?



Did completion of your program at CCD meet your immediate education goals?



Satisfaction with education received at CCD



Appendix 2: CCD LEARN - Guide to Essential Student Services		
Learning Support/Programs flier helps in determining if students qualifies for services and where to referrer them.		
PROGRAM NAME	LOCATION	TELEPHONE
Academic Support Cener	SO 142	303-556-2497
	Students Served	CCD, Metro and CU Denver students registered for Enhanced Learning Support Course AAA175 or paid a semester charge of \$80
	Services Offered	Tutoring Labs: Writing, Math, Reading English as a Second Language, Study Skills, GED Online tutoring-writing & math, Part-time employment opportunities, Getting a GED, Computers for student use
Academic Technology Center	TE 104	303-556-2520
	Students Served	All CCD students
	Services Offered	Computers for student use, Support with equipment, Adaptive equipment
Branch Campus Case Managers		
CCD East	3240 Humboldt	303-293-8737
CCD Lowry (Aurora)	1070 Alton Way, Bldg 849	303-365-8300
CCD North	6221 Downing St	303-289-2243
CCD Southwest	3001 S Federal Blvd	720-858-2900
	Students Served	Any student who attends classes at a Branch Campus
	Services Offered	Course advising, Financial Aid application assistance, Counseling (limited personal, college survival), Advocacy within the college, External advocacy (Vocational Rehabilitation, scholarships, community resources, transfer), Referral to Student Health, Part-time employment opportunities, Getting a GED, English as a Second Language support, Choosing a major, Scholarship searches
CCD Child Development Center	CDC 110	303-556-2439
	Students Served	Children of CCD student and employees
	Services Offered	Child Care, Lab school for Early Childhood Education, Part-time employment, opportunities
Center Case Managers		
Center for Arts & Sciences	SO 307	303-352-3068
Center for Health & Learning Outreach	SO 305	303-365-8376
Center for Business & Technology	PL 262	303-556-3831
Center for Educational Advancement	SO 313	303-352-3074
	Students Served	CCD students who have completed 15 college level credit hours or have declared a major
	Services Offered	Course advising, Peer mentoring, Counseling (limited person, college survival), Advocacy within the college, External advocacy (Vocational Rehabilitation, scholarships, community resources, transfer), Part-time opportunities, Choosing a major
*Students need to register for AAA175 - Enhanced Learning Support course or pay \$80 charge for unlimited access to services		

Appendix 2: CCD LEARN - Guide to Essential Student Services continued		
PROGRAM NAME	LOCATION	TELEPHONE
Center for Persons w/Disabilities	SO 134	303-556-3300
	Students Served	Physical, learning, or emotional disability (includes substance abuse)
	Services Offered	Disability services (readers, adaptive equipment, interpreters), Financial Aid application assistance, Course advising, Counseling (limited personal, college survival), Advocacy within the college, External advocacy (Vocational Rehabilitation, scholarships, community resources, transfer), Referral to Student Health, Part-time employment opportunities, Choosing a major
Educational Opportunity Center	AD 325	303-629-9226
	Students Served	Potential students and those interested in career exploration
	Services Offered	Choosing and applying to a college, Financial Aid application assistance, Career services, Scholarship searches, Transfer to a four-year college
Educational Planning & Advising Center (EPAC)	SO 134	303-556-2481
	Students Served	CCD students who have completed less than 15 credit hours
	Services Offered	Applying to the college, Course advising, Choosing a major
English as a Second Language (ESL)	SO 313	303-556-8455
	Students Served	Students who are not native English speakers
	Services Offered	English as a Second Language support, International/refugee student services, (I-20s & I Visas to Registrar), Course advising, Counseling (limited personal, college survival), Advocacy within the college, External advocacy (Vocational Rehabilitation, scholarships, community resources, transfer) Choosing a major
Center for Academic Support and Achievement (CASA)	SO 244	303-556-4964
	Students Served	Neither parent has a college degree
	Services Offered	Peer mentoring, Financial Aid application assistance, Course advising, Counseling (limited personal, college survival) Advocacy within the college, External advocacy (Vocational Rehabilitation, scholarships, community resources, transfer), Tutoring, Part-time employment opportunities, Choosing a major Scholarship searches, Transfer to a four-year college
General Equivalency Diploma (GED)	SO 313	303-556-8455
	Students Served	Students interested in earning a GED
	Services Offered	Getting a GED, Tutoring, Financial Aid application assistance
*Students need to register for AAA175 - Enhanced Learning Support course or pay \$80 charge for unlimited access to services		

Appendix 2: CCD LEARN - Guide to Essential Student Services continued		
PROGRAM NAME	LOCATION	TELEPHONE
Post Secondary Enrollment Program (PSEO)	SO 136	303-556-6200
	Students Served	11th & 12th grade students enrolled in college classes while still in high school
	Services Offered	Applying to the college, Registering for classes, Liaison with high schools
Special Learning Support	SO 142	303-556-4705
	Students Served	Learning disabled students who learn differently
	Services Offered	Learning disabilities services (diagnostic analysis and classes), Course advising, Counseling (limited personal, college survival), Advocacy within the college, External advocacy (Vocational Rehabilitation, scholarships, community resources, transfer)
Testing Center	SO 223	303-556-3810
	Students Served	CCD students who have completed an application Individuals interested in completing specified exams
	Services Offered	Basic Skills Assessment Test, Make-up tests for classes, CLEP test (credit for prior learning) Other certification and licensing exams
Veterans Affairs	SO 133	303-556-2430
	Students Served	U.S. military veterans
	Services Offered	Veterans educational benefits
Vocational Tutoring Services	SO 142 D & E	303-556-2520
	Students Served	Student must declare a vocational major
	Services Offered	Tutoring, English as a Second Language, Counseling (limited person, college survival), Advocacy within the college, Part-time employment opportunities, Choosing a major
Summer Programs		
Denver Prep Proyecto Access	SO 312F	303-556-6855
	Students Served	Denver middle school students with a B or better GPA who are interested in engineering, math or science careers
	Services Offered	Summer classes in science, math, engineering, career exploration & SAT/CPT examination preparation three-year commitment by students
Summer Bridge	SO 142	303-556-6309
	Students Served	Students who are transitioning into college
	Services Offered	College readiness skills, Applying to the college, Registering for classes, All TRiO Scholars services
*Students need to register for AAA175 - Enhanced Learning Support course or pay \$80 charge for unlimited access to services		

APPENDIX 3a
Survey of Currently Enrolled Students

COMMUNITY COLLEGE OF DENVER
SURVEY OF CURRENTLY ENROLLED STUDENTS

401

THE FOLLOWING QUESTIONS ARE ASKED AS PART OF THE COLLEGE PROGRAM REVIEW PROCESS. THIS DATA HELPS THE COLLEGE IMPROVE ITS PROGRAMS AND SERVICES.

1. SSN

2. What was your PRIMARY objective in attending CCD?
 University/College transfer credit
 Preparation for job entry employment
 Improvement of existing skills
 Personal interest

3. What is your educational goal for attending CCD?
 Take one course
 Take a few courses
 Obtain a certificate
 Obtain an associate degree for college transfer
 Obtain a vocational degree

4. Your present employment status:
 Employed full-time or part-time in a job RELATED to training
 Employed full-time or part-time in a job NOT RELATED to training
 Unemployed, seeking employment
 Unemployed, not seeking employment

5. If employed, how many hours a week are you working?
 20 or less 21-39 40 or more

Your Evaluation of CCD Instruction:

	Very Good	Good	Satisfactory	Poor	Very Poor
6. Quality of instruction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. Instructors' knowledge of subject matter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. Course objectives and requirements were made clear	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. Content of course(s)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
10. Methods of instruction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
11. Testing, Grading	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
12. Class size	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
13. Availability of courses at convenient times	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
14. Availability of computer labs, e-mail, internet services, and electronic library systems.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
15. Quality of courses using computer labs, e-mail, and internet services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
16. Courses which utilize technology such as computer labs, e-mail, and internet services are more effective than traditional courses in helping you learn.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Your Evaluation of changes in your abilities as a result of your CCD education:

	Greatly Improved	Improved	About the Same	Not Applicable
36. Ability to read well	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
37. Ability to listen to others and understand them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
38. Ability to write clearly	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
39. Ability to speak clearly	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
40. Ability and skills in problem solving, creative thinking, and reasoning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
41. Knowledge and skills in mathematics	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
42. Ability to assume individual responsibility	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
43. Ability to work well with others as part of a team	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
44. Understanding and appreciation of ethics	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
45. Understanding and appreciation of cultural differences	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Continued on other side...

APPENDIX 3a
Survey of Currently Enrolled Students, continued

46. What time do you prefer to take classes?

(Mark all that apply.)

- All Day
- Mornings
- Afternoons
- Evenings
- Weekends

47. Highest level of education achieved before enrolling at CCD:

- Grade school or less
- Some high school
- High school diploma
- High School Equivalency Certificate (GED)
- Some college
- Degree from a two-year college
(Please specify college and degree)

Degree from a four-year college
(Please specify college and degree)

Other (Please specify)

48. How did you hear about CCD?

(Mark all that apply.)

- Class schedule mailed to home/office
- Class schedule picked up at local store or library
- Newspaper articles or advertisements
- Radio ads
- Viewbook or other brochures
- Referred by another college
- Parents
- High school teacher or counselor
- Friend/another CCD student or alumni
- Visit to high school by CCD staff
- An Agency
- Other (please specify)

49. What are the main reasons that you chose or are continuing at CCD

(Mark all that apply.)

- Quality of instruction
- Not accepted at college of first choice
- Close to home or work
- Low cost
- Courses or programs meet your needs
- Small classes
- Supportive staff
- Friends or relatives advised you to attend
- Teachers or counselors advised you to attend
- Admissions or registration procedures at CCD easy to attend
- Convenient parking
- Courses are offered when and where you can take them
- You obtained financial aid or scholarship
- Accessible by public transportation
- Advisors are helpful
- Advertising
- Other (please specify)

50. Do you – or does someone in your household – own a computer?

- Yes No (if not, skip to Question 55)

51. Is the computer connected to the Internet?

- Yes No

52. How old is the computer?

- less than a year 1 - 2 years more than 2 years

53. Do you have an email account at home (other than your CCD account)?

- Yes No

54. How often do you check your email?

- more than once a day a few times per week
 about once per day once a week or less

55. How comfortable are you with using a computer for word processing?

- I'm good at it. I do okay. I need help.

56. How comfortable are you with using a computer for looking for information on the Web?

- I'm good at it. I do okay. I need help.

57. How comfortable are you with using a computer for sending and receiving email?

- I'm good at it. I do okay. I need help.

58. Are you interested in taking an online class?

- Yes No

59. Do you use email to communicate with your teachers?

- Yes No

Please comment on your educational experience at CCD. You may attach additional pages if desired.

THANK YOU FOR COMPLETING THIS SURVEY.

APPENDIX 3b

Results from Survey of Currently Enrolled Students

Appendix 3b: Survey Results of Currently Enrolled Students					
Category	Very Good	Good	Satisfactory	Poor	Very Poor
Auraria Library	145	172	10	15	8
Academic Support Center	89	134	94	14	9
Auraria Book Center	85	173	173	21	12
Cashier's Office	81	154	137	31	15
Food Services	52	116	137	57	26
Housing & Commuter Services	47	84	76	19	6
Student Resource Center	43	112	93	18	5
Child Care Center	34	64	50	6	5
Testing Center	92	169	156	16	9
Computer Support Services	83	124	104	22	8
Physical Facilities & Environment	101	134	112	12	9